

5W-01428A-09-0103  
W 01427A-09-0104



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**ORIGINAL**

**ARIZONA CORPORATION COMMISSION**

**UTILITY COMPLAINT FORM**

**Investigator:** Carmen Madrid

**Phone:** [REDACTED]

**Fax:** [REDACTED]

**Priority:** Respond Within Five Days

**Opinion No.** 2009 81333

**Date:** 8/20/2009

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**Complaint By:** **First:** Regina **Last:** Curtis

**Account Name:** Regina Curtis

**Home:** [REDACTED]

**Street:** [REDACTED]

**Work:** (000) 000-0000

**City:** Goodyear

**CBR:** [REDACTED]

**State:** AZ **Zip:** [REDACTED]

**is:** E-Mail

**Utility Company:** Litchfield Park Service Company

**Division:** Sewer

**Contact Name:** [REDACTED]

**Contact Phone:** [REDACTED]

**Nature of Complaint:**

The wastewater increase LPSCO is proposing will not be affordable to any consumer in the area in this economy or any other time. LPSCO is trying to double the monthly bills, which will cause to much distress financially on a consumer.

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

8/20/09 I left a voicemail informing consumer that her opinion had been received and will become part of the permanent file. Also, that distribution will be made to all Commissioners and assigned staff. I left my name and telephone number if she had any questions. Closed

Filed in Docket No. SW-01428A-09-0103

\*End of Comments\*

**Date Completed:** 8/20/2009

**Opinion No.** 2009 - 81333

Arizona Corporation Commission

**DOCKETED**

AUG 24 2009

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ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

SW-01428A-09-0103  
W-01427A-09-0104

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

**Investigator:** Deb Reagan

**Phone:** [REDACTED]

**Fax:** [REDACTED]

**Priority:** Respond Within Five Days

**Opinion No.** 2009 81377

**Date:** 8/21/2009

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**Complaint By:** **First:** Jay **Last:** Rao

**Account Name:** Jay Rao

**Home:** [REDACTED]

**Street:** n/a

**Work:**

**City:** Litchfield Park

**CBR:**

**State:** AZ **Zip:** 85340

**is:**

**Utility Company:** Litchfield Park Service Company

**Division:** Water

**Contact Name:** Linda Byrd

**Contact Phone:** [REDACTED]

**Nature of Complaint:**

\*\*\*\*\* SW-01428A-09-0103 AND W-01427A-09-0104 \*\*\*\*\*

Customer is very opposed to any rate increase. Customer feels the requested amount is ludicrous and way too high for people trying to live on retiree's income.

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

I advised customer that I would file his comments in the docket for this case and thanked him for taking the time to call and let the Commission know his thoughts.

\*End of Comments\*

**Date Completed:** 8/21/2009

**Opinion No.** 2009 - 81377